

**ASSOCIATED STUDENTS UCLA
BOARD OF DIRECTORS
Services Committee**

August 11, 2023
12:00 p.m.

PRESENT: Pouria Abbassi, Muratkhan Abdirash, Eliyah Cohen, Heeya Firdaus, Dylan Kupsh, and Mitchell Liday

LATE: Jackson Fletcher and Henry Hsiao

MANAGEMENT: Ari Baron, Director of Marketing
Roy Champawat, Student Union Director
Sandra Gillespie, Director of Board and External Affairs
Krista Kae Parino, Board of Directors Coordinator

GUESTS: Evan Curran, USAC Facilities Commissioner
Nilaya Kanuri, USAC Facilities Commission, Chief of Staff
Linh Tran, USAC Facilities Commission, Co-Director
Tiara Weedagama, ASUCLA Board Member

CALL TO ORDER

Ms. Firdaus called the meeting to order at 12:02 p.m.

APPROVAL OF AGENDA

Ms. Firdaus called for consent to approve the Associated Students UCLA Board of Directors' Services Committee August 11, 2023, Agenda. There being no objections, the motion was approved by unanimous consent.

EXECUTIVE DIRECTOR'S REPORT

Mr. Abbassi reported on the following items:

CalFresh/EBT

The EBT program is in the process of being accepted at the Health Sciences Center and LuValle in addition to the Ackerman Union location.

New Student Orientation

ASUCLA Student Union has been hosting Bruin Nights and receiving positive feedback from students.

New Shop-In-Shop

The UCLA Store is bringing new apparel and shop concepts: lululemon, johnnie-O, and Hype

and Vice.

Sambazon Acai Bowls

ASUCLA Restaurants has been working to convert the Sweet Spot candy store on Ackerman Union 1st Floor to a licensed Sambazon Acai Bowls over the summer.

UCLA BearWear Fall Catalog

Physical catalogs can be found at the UCLA Store registers, and more will be distributed at ASUCLA Restaurants.

LILY SHAW DISABILITY CULTURAL CENTER SPATIAL ALLOCATIONS

Mr. Curran and Ms. Kanuri presented Lily Shaw's advocacy for disability rights and inclusivity on campus. Additionally, they advocated for a disability cultural center on campus and the Board's support.

Ms. Fletcher asked about potential locations for the cultural center and referred to the Ackerman Union loading dock. Mr. Abbassi replied that the loading dock is next to the UCLA Store and Wescom Student Terrace.

Mr. Kupsh inquired about a temporary location on the Hill and accessibility to the Bruin Viewpoint Room. Mr. Curran replied that the Hill would lack accessibility and that his team is looking into ADA-approved locations on the central campus. Mr. Champawat added there is an ADA elevator and ramp for accessibility to Ackerman Union A-Level. Mr. Kupsh also asked about the referendum in regard to the cultural center. Ms. Curran responded that USA plans to meet with GSA.

Mr. Cohen asked if other student centers provided feedback about potentially relocating. Mr. Curran replied that he has met with all the cultural centers on campus to discuss the ideas of development and needs.

Mr. Abbassi commended Mr. Curran and Ms. Kanuri for their presentation to the Board. He further emphasized how significant this project is to ensuring a legacy for the Bruin community.

Mr. Liday asked how much the space would cost. Mr. Curran and Mr. Abbassi replied that the process is in the preliminary stages.

Mr. Cohen and Ms. Fletcher emphasized the benefits for marginalized students and increased spaces for student organizations.

CUSTOMER SERVICE INITIATIVE PRESENTATION

Ms. Gillespie presented ASUCLA's Customer Service Initiative goals, methods, and next steps. She also demonstrated how to navigate the webpage for additional information and resources.

Mr. Kupsh asked about the focus groups and survey information. Mr. Baron replied that the data was accessible.

Mr. Abdirash accentuated the significance of identifying customers' needs.

ADJOURNMENT

Ms. Firdaus called for consent for the Associated Students UCLA Board of Directors' Services Committee to adjourn the August 11, 2023, meeting. There being no objections, the meeting was adjourned at 12:47 p.m.